
Perc component is damaged

How do I troubleshoot a PERC controller error?

To properly troubleshoot, need known good components to test with, then test one item at a time, until you can reproduce the error. First step is to clear the error logs, reset the controller to defaults, make sure latest firmware on PERC and other components in chassis.

Is there a data integrity issue with PERC 9?

PERC9 -Under certain conditions,there is a possible data integrity issue with the Rapid Rebuild. Summary: PERC 9 controllers (H330,H730,H730P,H830,FD33xS,and FD33xD) introduced a feature called Rapid Rebuild that speeds up the time to rebuild failed drives in certain conditions. There ... This article may have been automatically translated.

Why is my PERC battery not working?

In this example,the logs will show the battery (BBU) being disabled and then shortly after being enabled again over and over. This can be caused by firmware issues and controller charging issues. Recommendation: Update the PERC Firmware and monitor. If the errors persist,engage Dell Technical Support.

What to do if PERC battery fails in ESM log?

PERC battery failure message is displayed in ESM log About this task If the PERC battery is displayed as failed in the ESM log, and there is no hardware failure, perform the following steps: Steps 1. Turn of the system, and remove the power cable (s) from the system. 2. Let the system sit for 30 seconds to allow any remaining flea power to drain.

Learn how to recover data from a RAID system with a dead Dell PERC H310 controller. Follow this guide for step-by-step instructions on successful data retrieval.

PERC battery failure message is displayed in ESM log About this task If the PERC battery is displayed as failed in the ESM log, and there is no hardware failure, perform the following ...

The server was fine the night before. A simple reboot -- maybe a power bump, maybe scheduled maintenance -- and suddenly your Dell PERC stops recognizing the array. ...

Recommendation: Update the PERC firmware followed by a full shutdown and power drain which triggers a fresh battery inventory and battery relearn cycle.

Audible Warnings The PERC 4 controller has a speaker that generates warnings to indicate events and errors. Table 8-4 describes the warnings. Table 8-4 Audible Warnings

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